



## Select Engagements: Nortel

Nortel embarked on a project to build an advanced Service Management system for a large US Telco. Chaeron principals were instrumental in the successful design, development and delivery of this system.

Chaeron personnel were responsible for the architecture and delivery of the application solution, which included:

- Object-oriented system design
- Industry best practices
- Scalable Multi-Tier Architecture
- Flexible, extensible, maintainable application code
- User Interface design/implementation
- Advanced asynchronous messaging infrastructure

Technologies employed:

Core language	C++
Cross Platform/User Interface development	Neuron Data Elements Environment
Asynchronous Messaging Infrastructure	InterAgent (DME, JMS precursor)
Platforms	Sun Solaris and Windows
Database	Oracle

Chaeron management services provided:

- User Requirements Analysis
- Business and Feature Analysis
- Delivery/Project Management

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